

PRIVACY POLICY

California Automatic Doors LLC dba Florida Automatic Doors
Effective Date: April 4, 2026

This Privacy Policy describes how California Automatic Doors LLC dba Florida Automatic Doors (“Company,” “we,” “our,” or “us”) collects, uses, retains, and protects information obtained from visitors to our website and clients engaging our services. By using our website or engaging our services, you acknowledge and agree to the practices described in this Policy.

1. INFORMATION WE COLLECT

We may collect the following categories of information from website visitors, prospective clients, and service clients:

- Full name and business or company name
- Phone number and mobile number
- Email address
- Business address and service address
- Project description, scope details, and appointment records
- Communication history, including emails, texts, and call records
- Invoice, payment, and account history (not including payment card data — see below)

Payment Card Data: We do not collect, process, or store payment card information through our website. All payment card transactions are processed through secure, PCI-compliant third-party payment processors. Company does not have access to full card numbers.

2. HOW WE USE INFORMATION

Information collected is used solely for legitimate business purposes, including:

- Preparing and delivering estimates, proposals, and service agreements
- Scheduling and performing installation, maintenance, repair, and inspection services
- Communicating with clients and prospective clients regarding services and appointments
- Processing payments and maintaining accounts receivable records
- Complying with applicable legal and regulatory obligations

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- Maintaining and improving the performance and security of our website
 - Enforcing our agreements and terms and conditions

3. TEXT MESSAGE (SMS) COMMUNICATIONS

SMS Consent Notice: By providing your phone number to Company through any website form, service request, or direct communication, you provide your express written consent to receive automated or manually initiated service-related and marketing text messages from California Automatic Doors LLC dba Florida Automatic Doors. Consent is not required as a condition of purchase or service.

The following terms apply to all SMS communications:

- Message frequency will vary based on your account activity and service schedule
- Standard message and data rates may apply depending on your mobile carrier and plan
- You may opt out of SMS communications at any time by replying STOP to any text message from Company
- After opting out, you will receive a single confirmation message and no further messages will be sent
- For assistance, reply HELP or contact us at 855-693-3001
- Opting out of SMS does not affect your right to receive service or communications by other means

4. INFORMATION SHARING AND DISCLOSURE

We do not sell, rent, or trade personal information to third parties for their own marketing purposes. We may share information in the following limited circumstances:

- **Service Providers:** We may share information with trusted third-party vendors who assist us in operating our business, including website hosting, accounting software, customer relationship management (CRM) platforms, analytics tools, and marketing automation services. All such providers are contractually required to safeguard information and may not use it for any purpose other than providing services to Company.
- **Legal Compliance:** We may disclose information as required by applicable law, court order, or government authority, or as necessary to protect the rights, property, or safety of Company, our clients, or others.
- **Business Transfer:** In the event of a merger, acquisition, or sale of substantially all Company assets, client information may be transferred as part of that transaction, subject to the same privacy protections described herein.

5. COOKIES AND WEBSITE ANALYTICS

Our website may use cookies, web beacons, and similar tracking technologies to understand how visitors use our site and to improve website performance. Cookies are small data files stored on your device. We use analytics tools (such as Google Analytics) to collect non-personally identifiable information about site traffic and usage patterns.

You may disable cookies through your browser settings at any time. Disabling cookies may affect the functionality of certain features of our website but will not prevent you from accessing our services.

6. DATA SECURITY

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect information against unauthorized access, disclosure, alteration, or destruction. These measures include secure data storage, access controls, and use of reputable third-party service providers.

No method of transmission over the internet or electronic storage is completely secure. While we take reasonable precautions, we cannot guarantee absolute security of your information. You transmit information to us at your own risk.

7. DATA RETENTION

Customer information, service records, invoices, and related business records are retained for a minimum of seven (7) years from the date of the most recent transaction or service, or longer if required by applicable law, regulation, or a pending legal matter. When information is no longer needed for the purposes for which it was collected and retention is no longer required, it will be securely destroyed or de-identified.

8. DATA BREACH NOTIFICATION

In the event of a security breach involving personal information, Company will comply with the Florida Information Protection Act (Section 501.171, Florida Statutes) and all other applicable federal and state breach notification requirements. Affected individuals will be notified in

accordance with applicable law and as promptly as reasonably practicable following our determination that a reportable breach has occurred.

9. FLORIDA DIGITAL BILL OF RIGHTS — APPLICABILITY NOTICE

The Florida Digital Bill of Rights (FDBR), effective July 1, 2024, applies to certain for-profit businesses that meet specified revenue and data processing thresholds. Company monitors its compliance obligations under the FDBR and all applicable Florida privacy laws on an annual basis. If you believe you have rights under the FDBR or any other applicable privacy law, please contact us at the information provided in Section 11.

10. CHILDREN

Our services and website are not directed to individuals under the age of thirteen (13). We do not knowingly collect personal information from children under thirteen. If we become aware that we have inadvertently collected information from a child under thirteen, we will promptly delete it.

11. POLICY UPDATES

We reserve the right to update this Privacy Policy at any time to reflect changes in our practices, applicable law, or business operations. When we make material changes, we will update the Effective Date at the top of this Policy. Continued use of our website or services following any update constitutes your acceptance of the revised Policy. We encourage you to review this Policy periodically.

12. CONTACT

For questions, concerns, or requests regarding this Privacy Policy or your information, please contact us:

California Automatic Doors LLC dba Florida Automatic Doors

3318 NE 38th Ln, Ocala, FL 34479

Phone: 855-693-3001

Email: info@FloridaAutomaticDoors.com

Website: FloridaAutomaticDoors.com

